

# Tenant- Landlord Concerns

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# What We See

- ◆ Failure to maintain basic safety and health conditions
- ◆ Refusal to return security deposits
- ◆ Threats against the tenants, specifically to evict tenants or take them to court for filing complaints
- ◆ Inadequate or incomplete leases

# Impact on Students

- ◆ Decrease in well-being and mental health
- ◆ Negative effects on their grades and school work
- ◆ Desire to leave Mason

# How We Help

- ◆ Refer students to the Fairfax County Consumer Services Division
  - ◆ Assist with filing complaints, mediation, and arbitration
- ◆ Connect with Fairfax City Code Administration
- ◆ Equip students with knowledge of the Virginia Residential Landlord and Tenant Act (VRLTA)
- ◆ Provide community legal resources
- ◆ Remove landlords from our online database