Tenant- Landlord Concerns

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Off-Campus Student Services
What We See

- Failure to maintain basic safety and health conditions
- Refusal to return security deposits
- Threats against the tenants, specifically to evict tenants or take them to court for filing complaints
- Inadequate or incomplete leases
Impact on Students

- Decrease in well-being and mental health
- Negative effects on their grades and school work
- Desire to leave Mason
How We Help

- Refer students to the Fairfax County Consumer Services Division
  - Assist with filing complaints, mediation, and arbitration

- Connect with Fairfax City Code Administration

- Equip students with knowledge of the Virginia Residential Landlord and Tenant Act (VRLTA)

- Provide community legal resources

- Remove landlords from our online database